rbr-global.com



RBR Ltd. Warranty Statement

All products manufactured by RBR Ltd. are warranted against defects in workmanship of original parts and materials for twleve months from the date of dispatch from our facility. All third-party sensors (not manufactured by RBR Ltd.) are also protected under this warranty. Twelve and twenty-four-month warranty extension periods are available for purchase at time of order. These extended warranties also cover any third-party sensors that may be offered in the product.

Products suffering from problems that appear during normal use of the instrument, for its intended purpose, will be repaired or replaced. The customer will bear all costs of shipment to our facility for inspection and repair and ensure the equipment is adequately packed to avoid any subsequent shipping damages. All other costs, including return shipment, will be borne by RBR Ltd. when a warranty claim is verified. Any repairs made under warranty shall not extend the duration of the warranty period.

This warranty does not cover consumables, normal wear and tear, nor damage caused by negligent use, accident, tampering, improper installation, unauthorized repairs or mishandling. Attempted modification or repair of any unit without the prior consent of RBR Ltd. will immediately void any warranty in force. Customers are encouraged to maintain a regular program of factory maintenance and calibrations. RBR Ltd. reserves the right to grant or refuse warranty repairs at our discretion, if we consider that there are reasonable grounds for doing so.

LIMITATION OF LIABILITY: IN NO EVENT SHALL RBR LTD. BE LIABLE FOR ANY DAMAGES OR PENALTIES TO THE CUSTOMER, AGENTS OR ANY THIRD PARTY WITH RESPECT TO ANY LOSS OF PRODUCTION, LOSS OF USE, LOSS OF OTHER GOODS, LOSS OF ORDERS, LOSS OF ANTICIPATED PROFITS, LOSS OF REVENUE, OR ANY OTHER COSTS ASSOCIATED WITH THE FAILURE OF THE PRODUCTS OR SERVICES AND/OR THE REMOVAL OF PRODUCTS FROM SERVICE, OR ANY OTHER SPECIAL, INDIRECT, CONSEQUENTIAL, TORT, EXEMPLARY, PUNITIVE OR INCIDENTAL DAMAGES, REGARDLESS OF THE CAUSE INCLUDING LATE DELIVERY. RBR LTD.'S LIABILITY, IF ANY, IS LIMITED TO THE AMOUNT PAID BY THE CUSTOMER FOR THE PRODUCTS IN QUESTION.