RBR*quartz*³ Q
INSTRUMENT GUIDE

rbr-global.com

Table of Contents

1 RBRquartz³ Q . . . 3

2 Specifications . . . 4

3 Hardware . . . 7

3.1 Opening and closing the instrument . . . 7

3.2 RBRquartz³ Q interface . . . 7

3.3 Orientation and datum location . . . 9

3.4 Twist activation . . . 9

3.5 Wi-Fi module . . . 10

4 General maintenance . . . 12

4.1 Support kit . . . 12

4.2 Replacing the O-ring . . . 13

4.3 Replacing the batteries . . . 14

4.4 Replacing the desiccant capsules . . . 14

4.5 Cables and connectors . . . 15

4.6 Cleaning the instrument . . . 16

4.7 Calibrating the instrument . . . 17

5 Pressure sensor maintenance . . . 18

5.1 Removing the antifouling mesh assembly . . . 18

5.2 Filling the syringe and de-gassing the buffer oil . . . 18

5.3 Cleaning the buffer tube . . . 19

5.4 Refilling the buffer oil . . . 21

6 External pressure adaptor . . . 25

7 Repairs . . . 26

8 Revision history . . . 27

1 RBRquartz^3 Q

The RBR*quartz*^{3} Q integrates the Paroscientific Digiquartz® pressure sensor for best-in-class accuracy and low-drift performance.

Intended for long-term autonomous or realtime observations of water level, tides, and waves, the RBR*quartz*^{3} Q can resolve small changes over long deployments. Flexible measurement schedules and burst sampling permit applications for tide, wave, and sea level measurements. The RBR*quartz*^{3} Q has a large memory capacity, sufficient power for extended deployments, and USB-C or Wi-Fi download for large data files.

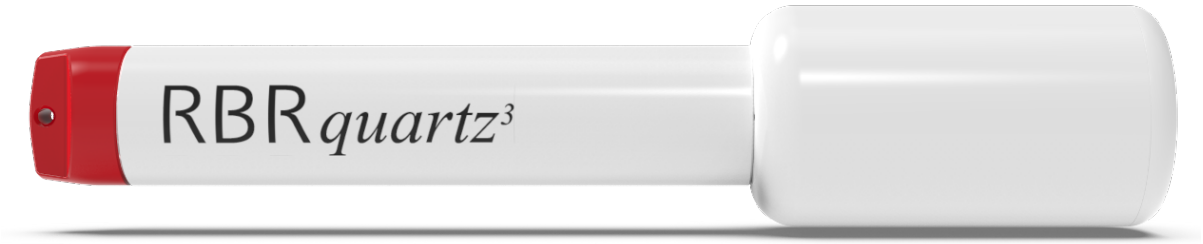


Fig. 1. RBRquartz^3 Q

The RBR*quartz*^{3} Q features:

- High accuracy
- Internal USB-C connector
- Large memory
- Quartz stability

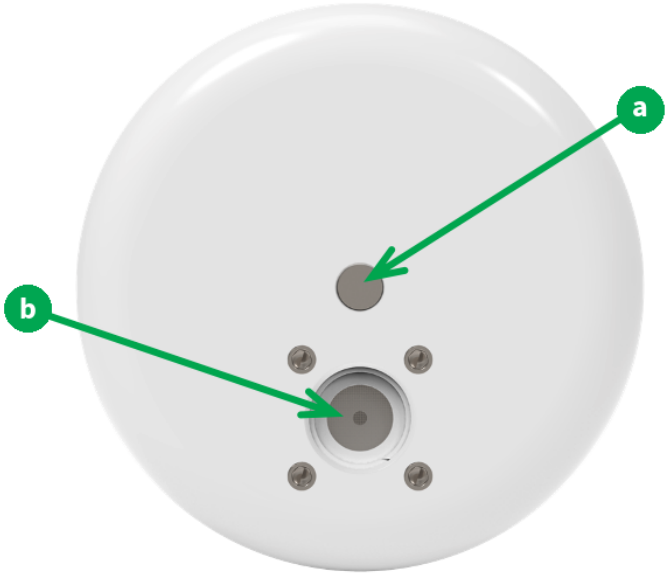


Fig. 2. RBRquartz^3 Q sensor end-cap: (a) temperature sensor, (b) pressure sensor port

For a detailed description of wave and tide measurements, see Ruskin User Guide: Standard Instruments[3].

2 Specifications

Instrument

Specification	Description
Storage	240 million readings
Power	8 AA-type cells
External power	4.5 to 30V
Communications	Internal: USB-C; external: USB and RS-232/RS-485
Clock drift	±60 seconds/year
Depth rating	Up to 260m
Housing	Plastic
Diameter	100mm
Length	~510mm (with standard end-cap) ~570mm (with connectorised end-cap) ~500mm (with right-angle connectorised end-cap)
Weight (with batteries)	2.3kg in air, -0.25kg in water

Temperature

Specification	Description
Range	-5 to 35°C *
Initial accuracy	±0.002°C
Resolution	0.00005°C
Typical stability	±0.002°C/year
Time constant	<30s (embedded)

*A wider temperature range is available upon request. Contact RBR for more information.

Pressure

Specification	Description
Range	20 / 55 / 125 / 190 / 260dbar
Initial accuracy	±0.01% full scale
Resolution	100ppb (at 1Hz sampling rate)

Accelerometer

Specification	Description
Range	±3g
Resolution	<100ng

Power supply selection

If connected, an external power supply will be used preferentially over the internal batteries as long as the voltage remains 4.5V or greater. If it drops below 4.5V or complete disconnection occurs, the system automatically switches to the internal batteries.

Clock

The instrument clock is maintained during brief disconnections. This time is usually sufficient to change batteries. If the clock is lost, the time will revert to January 2000. In this case, check the power supply and synchronise with the computer again.

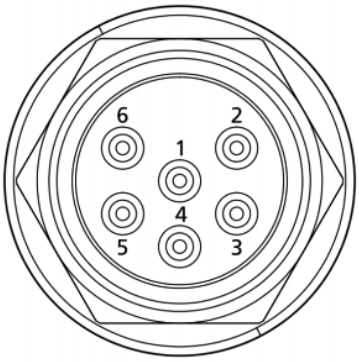
USB-C power

The USB-C cable provides power sufficient for configuration or data download. However, the instrument requires an internal or external power supply to perform sampling.

Deployment estimates (with lithium thionyl chloride cells)

Speed	Burst samples	Interval	Time	# of samples
16Hz	-	Continuous	~61 days	~84 million
4Hz	4096	120min	~422 days	~21 million
1s	60	30min	~2.1 years	~2.4 million

External MCBH-6-MP connector pinout



Pin No.	USB	RS-232	RS-485
1	Ground		
2	Power +4.5 to +30V		
3	N/C	From the instrument (Tx)	From the instrument (Tx-)
4	+5V	Into the instrument (Rx)	Into the instrument (Rx+)
5	D-	N/C	Into the instrument (Rx-)
6	D+	N/C	From the instrument (Tx+)

3 Hardware

3.1 Opening and closing the instrument

> Remember to keep the O-rings clean and avoid scratching the O-ring mating surfaces. Carefully inspect the O-rings before deploying the instrument.

Opening the instrument with a standard end-cap

1. Twist the battery end-cap counterclockwise.
2. Once fully unscrewed, pull the end-cap away from the housing.

Closing the instrument with a standard end-cap

1. Place the end-cap on the instrument and twist clockwise to secure.
2. When almost fully closed, twist to align with **PAUSE**.

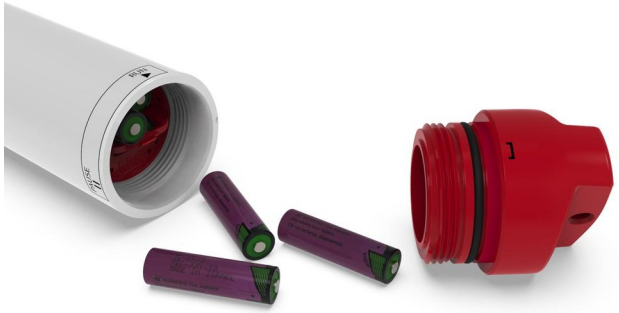


Fig. 3. Open instrument with a standard end-cap

Opening the instrument with a connectorised end-cap

1. Twist the battery end-cap counterclockwise.
2. Once fully unscrewed, pull the end-cap away from the housing.
3. For instruments with connectorised end-caps, unplug the umbilical cable.

Closing the instrument with a connectorised end-cap

1. Plug the mini-display port connector into the instrument as shown.
2. Twist the end-cap counterclockwise two full rotations to unwind the umbilical cable.
3. Place the end-cap on the instrument and twist clockwise to secure.
4. When almost fully closed, twist to align with **PAUSE**.

Fig. 4. Open instrument with a connectorised end-cap

3.2 RBRquartz³ Q interface

The RBR*quartz*³ Q instrument provides an internal USB-C port and, depending on the end-cap type, an external MCBH-6-MP connector.

> Refer to Opening and closing the instrument for details on accessing connection ports.
>
> Refer to Specifications for the external MCBH-6-MP connector pinout diagram.

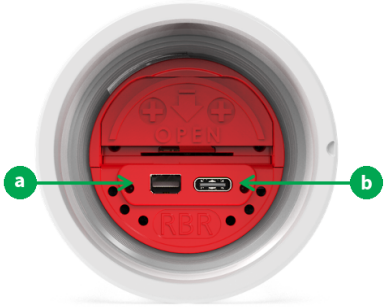


Fig. 5. Internal ports: (a) mini-display port, (b) USB-C port

USB-C connection

Remove the battery end-cap to access the USB-C port located inside the instrument body.

A USB-C desktop cable is supplied in the instrument support kit. Use this cable to download data from the instrument to your computer.

Mini-display port

The mini-display port is located next to the USB-C port. This is the port to use for the umbilical cable from the connectorised end-cap.

End-cap types

RBR standard instruments are compatible with three different end-caps. These end-caps are interchangeable between instruments.

Fig. 6. Standard end-cap

Fig. 7. Connectorised end-cap

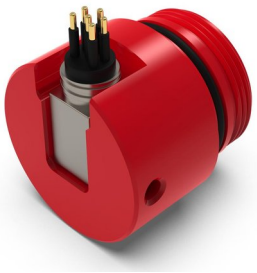


Fig. 8. Right-angle connectorised end-cap

MCBH connectors

Only connectorised battery end-caps have the external MCBH-6-MP connector. Depending on your needs, they may be wired to support the USB, RS-232, or RS-485 communication (selected at the time of order).

Fig. 9. MCBH connector

Patch cables and underwater extension cables are sold separately. See RBR Cable Guide for details.

3.3 Orientation and datum location

Vertical deployment (recommended)

RBR performs an offset adjustment with the sensor end-cap facing downwards, as shown in the first image. RBR recommends deploying the instrument vertically to match the way it was calibrated.

When deployed vertically, the datum for the pressure measurements for the RBRquartz^3 Q is located at the centre of the pressure sensor port, at the lowest surface of the instrument.

> Avoid deploying the instrument vertically with the sensor end-cap up! Such an orientation will affect the performance of the pressure sensor due to increased build-up of sediment.

Fig. 10. Recommended orientation: sensor end-cap down

Fig. 11. Datum location

Horizontal deployment

It is acceptable to deploy the RBRquartz^3 Q horizontally if necessary. Note that, with the instrument on its side, there will be a significant change to the datum due to the internal head values. Assess the correct offset to your preferred datum point before deployment.

3.4 Twist activation

All RBR Generation^3 standard instruments are equipped with twist activation as a standard feature. See Ruskin User Guide: Standard Instruments^3.

Sampling

Twist activation allows you to start or pause the instrument without the need to connect to a computer.

When you select **Twist activation** in Ruskin, the instrument starts to sample based on the twist **PAUSE** /**RUN** position rather than a schedule. To start sampling, first click **Enable** in Ruskin to enable logging. The status will then become **Paused**. Turn the battery end-cap to the **RUN** position. The instrument will vibrate with one long pulse and start sampling. To pause it, turn the battery end-cap to the **PAUSE** position. The instrument will vibrate with three short pulses to indicate it has paused logging.

Fig. 12. Twist activation mode. Left: PAUSE, right: RUN

Wi-Fi

Twist activation allows you to connect to the instrument over the Wi-Fi when using a mobile device.

See Wi-Fi module for details.

3.5 Wi-Fi module

RBR instruments with the **Wi-Fi READY** icon on the end-cap are equipped with a Wi-Fi module. Contact RBR if you have any questions about this feature.

RBR | deep instruments in **titanium** housing with the Wi-Fi module installed can also use the Wi-Fi option. **However**, it requires a plastic battery end-cap in place of the titanium one provided with the instrument. Such plastic end-caps are limited to a maximum deployment depth of 2000m. To purchase a 2000m-rated battery end-cap for your titanium instrument, contact support@rbr-global.com.

Use the Wi-Fi module on your instrument to download the realtime data and process them while still at sea. There is no need to open the instrument, and no need to be close to the shore as your instrument will be the router point.

When activated, the instrument will create its own SSID network which will appear under Wi-Fi networks on your device. Your device will switch to this network and connect to the instrument. If set to **Auto-download**, Ruskin will start downloading the data.

There are two ways to activate the Wi-Fi on RBR instruments: twist activation and pressure switch.

Twist activation

Activate the Wi-Fi by twisting the end-cap in either direction. The Wi-Fi will stay on for 60 seconds, waiting for you to connect. The instrument needs to be close enough for you to reach it and turn it on.

The Wi-Fi is disabled after 60s of inactivity. Twist the end-cap to **RUN** or **PAUSE** to re-activate the Wi-Fi.

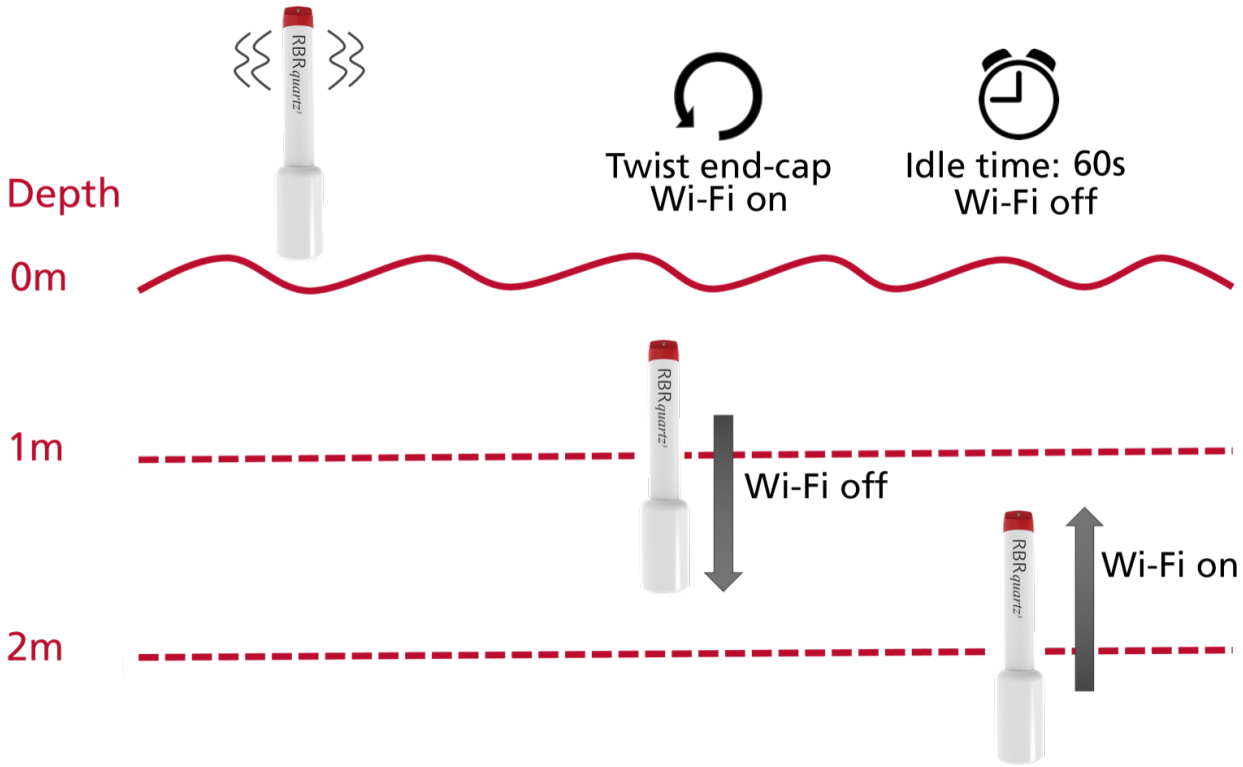
Twisting the end-cap to the **RUN** or **PAUSE** position will activate the Wi-Fi. However, twisting to the **PAUSE** position will also pause the instrument, as described above. Twist the end-cap back to **RUN** before continuing with deploying your instrument.

Pressure switch

When your instrument goes underwater, the Wi-Fi will go off at the depth of 1-2m because the signal cannot get through. However, even if the instrument stays on the surface, the Wi-Fi will go off after 60s of inactivity. Thus, there will be no connection to the instrument while it is in the downcast phase.

During the upcast, the instrument will detect the drop in pressure and automatically switch on the Wi-Fi at about 2m below the surface. The Wi-Fi will stay on for 60s. If your laptop is within reach during this time, Ruskin will reconnect to the instrument and start downloading the dataset.

This feature does not apply to shallow deployments (2m or less).



The nominal Wi-Fi range is 30m for instruments in plastic housing, but it may be shorter in real life due to challenging physical environments.

If the Wi-Fi connection is lost in the middle of the download, Ruskin will continue from where it left off next time it detects the instrument again, appending to the original RSK file.

4 General maintenance

4.1 Support kit

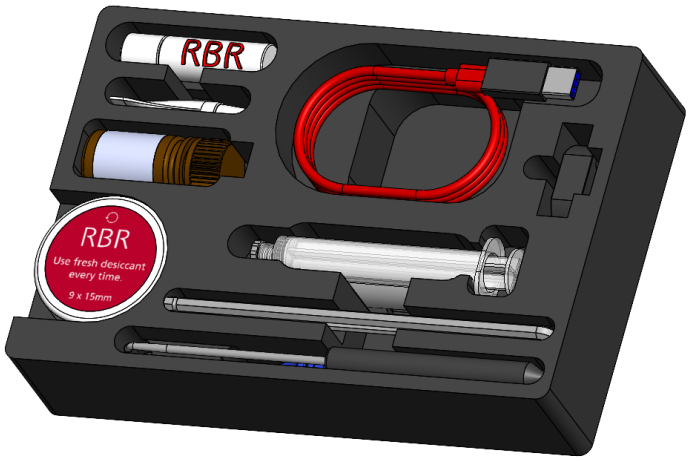


Fig. 13. RBR support kit

RBR provides one support kit per every three instruments ordered. If you need more units, contact RBR.

The RBR support kit contains an assortment of basic accessories and spare parts, as presented below.

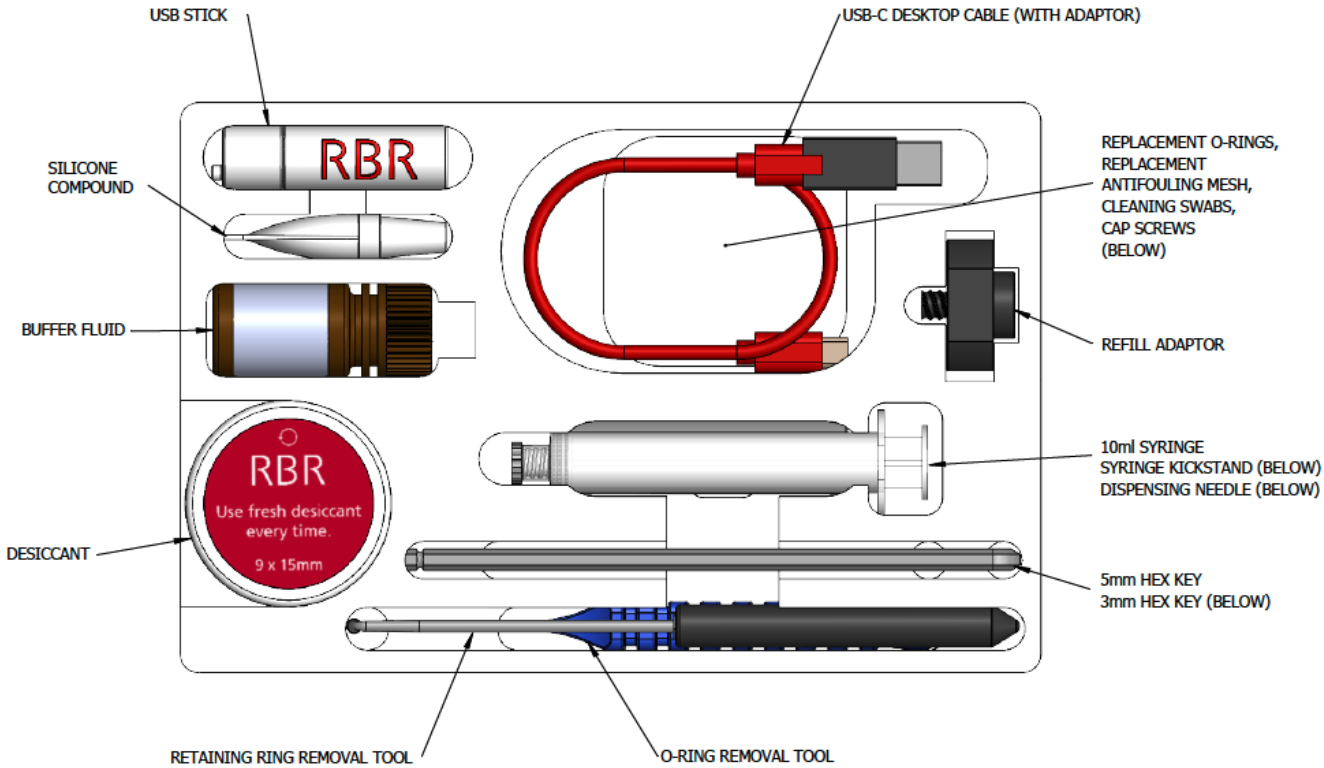


Fig. 14. RBRquartz³ support kit diagram

4.2 Replacing the O-ring

> Refer to Opening and closing the instrument for details on accessing the O-ring.
>
> The O-ring removal tool and silicone compound are available in the support kit.

Care for the O-ring is the single most important item of maintenance on any submersible RBR instrument. A water leak can damage the circuit board beyond repair and cause complete data loss. Every instrument seal depends upon its O-ring, not the end-cap tightness. Therefore, proper O-ring maintenance is crucial.

> The O-ring may lose elasticity over time, even when the instrument is not deployed. RBR strongly recommends replacing the O-ring regularly.

Location of the O-ring

To access the O-ring, open the instrument.

Fig. 15. Location of the O-ring

Inspecting the O-ring

Visually inspect the new O-ring for nicks and scratches before installing it. Pay attention to the following areas:

- The surface of the O-ring itself
- The mating surface on the inside of the case between the threads and the open end
- The groove in the end-cap where the O-ring sits

> When handling the O-rings:
>
> - Avoid using any object that could scratch the O-ring or any of its mating surfaces.
> - If dirt is present in the O-ring groove, remove the O-ring as described below and thoroughly clean the groove.
> - Do not return this old O-ring to the instrument! If you remove the O-ring from the instrument for any reason, always replace it with a new one.
> - If the surfaces of the O-ring groove are scratched, pitted, or damaged, contact RBR for advice.

Replacing the O-ring

> Do not use metal screwdrivers or any other metal tool! They may scratch the O-ring groove and render the end-cap useless.

1. Use the plastic O-ring removal tool (included in the support kit) to remove the old O-ring from its groove. The O-ring may need to stretch quite a bit as it is pushed off. This requires some effort, but can be done by hand.
2. Clean the groove thoroughly with a soft, lint-free cloth and compressed air, if necessary.
3. Select a new O-ring and inspect it for damage.
4. Lubricate with a very light film of silicone compound (included in the support kit).
5. Install the new O-ring by pushing it into place and popping it into its groove.
6. Once in place, inspect it once more for scratches and debris, and wipe away any silicone compound deposited on the end-cap.
7. Close the instrument.

4.3 Replacing the batteries

Refer to Opening and closing the instrument for details on accessing the batteries.

RBR ships new instruments with fresh, highest capacity batteries included. Replace the batteries before each deployment to maximise the operational time and prevent data loss.

Ruskin software estimates the remaining battery life during deployment by tracking power consumption in mAh. When setting up your deployment on Ruskin, check **Fresh** to indicate that new batteries are installed.

If using the same batteries for a subsequent deployment, do not check **Fresh** and continue power tracking from the previously recorded level.

See Ruskin User Guide: Standard Instruments[3] for more information on predicting battery life.

Replacing the batteries

1. Remove the battery end-cap.
2. Using both thumbs, press down on the "+" symbols on the battery cover and slide in the direction of the arrow.
3. Remove the eight old batteries from the battery carriage.
4. Insert eight new batteries.
5. Check for correct battery polarity.
6. Put the end-cap back on the instrument and twist clockwise until aligned with **PAUSE**.

Always remove the batteries from your instrument during long-term storage!
Doing so will prevent internal damage due to battery leakage and/or corrosion.

4.4 Replacing the desiccant capsules

Refer to Opening and closing the instrument for details on accessing the desiccant capsules.

Replace desiccant capsules before each deployment.

Fresh desiccant will keep the instrument compartment dry and prevent malfunction. Water damage may occur if condensation forms inside the instrument.

As a preventive measure, RBR recommends servicing the instrument in a cool, dry place (when possible).

Replacing desiccant capsules

1. Remove the battery end-cap.
2. Remove the used desiccant capsules from their sockets.
3. Insert fresh desiccant capsules into their sockets, face out.
4. Once all the capsules are secured, place the battery end-cap back in its place.
5. Put the end-cap back on the instrument and twist clockwise until aligned with **PAUSE**.

Fig. 16. Location of the desiccant capsules

Fig. 17. Direction of insertion

All instruments ship with fresh reusable desiccant capsules. They use a cobalt-free colour changing indicator dye. Orange indicates fresh desiccant, while green indicates it is saturated (about 15% water by weight). Once exhausted, the capsules can be replaced with new ones (available from RBR), or refreshed.

Fig. 18. Fresh (orange) and saturated (green) desiccant capsules.

Refreshing the desiccant

Follow the steps below to refresh the desiccant.

1. Remove the saturated silica beads from their capsule.
2. Place them in the oven and heat at 120°C (250°F) for about two hours.
3. Take the refreshed beads out of the oven and return them to the capsule.
4. Wait until the silica beads cool down. Once cool, the desiccant is ready to be reused.

Always remove the beads from their capsule before refreshing. The capsule will deform if heated to 120°C.

Return the refreshed beads to the capsule immediately after reheating. If left outside the capsule, the desiccant will trap moisture and go back to green.

4.5 Cables and connectors

Cable bend radius

The smallest bend radius for RBR supplied cables is 15cm.

Lubricating the connectors

Lubrication improves watertight sealing, prevents corrosion, and reduces the force required to de-mate the connector. Use the silicone compound provided with your instrument:

- Apply the silicone compound to all female connectors before every mating.
- Ensure each connector hole is filled with approximately 30% lubricant.

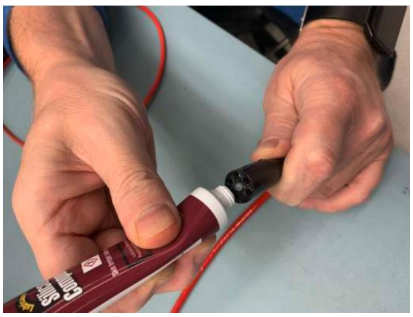


Fig. 19. Applying silicone compound to the female connectors.

Fig. 20. Cross-sectional view of a connector with 30% lubricant fill.

Reducing mechanical stress

- Do not pull on the cable.
- Hold onto the connector to pull out the cable.
- Disconnect by pulling straight out, not at an angle.
- Avoid sharp bends at the point where the cable enters the connector.
- Avoid angular loads on the connector.

4.6 Cleaning the instrument

Clean the instrument after each extended deployment to remove deposits that may have accumulated.

Type	Procedure	Notes
General/biofouling	To clean the exterior, soak in a mild detergent, then scrub the instrument with a soft brush.	Avoid scratching the plastic (scratches make future cleaning more difficult).
Sensor antifouling mesh	Scrub the antifouling mesh with a soft brush. Replace the antifouling mesh if needed.	See instructions on removing the antifouling mesh for more information.
Calcification	Soak in vinegar for six hours, then scrub the surface using a soft brush.	Soaking in vinegar for more than 24 hours may damage the O-ring and increase the chances of a leak.

4.7 Calibrating the instrument

Factory calibration coefficients are calculated for each sensor, and the coefficients are stored on the instrument.

RBR calibration certificates contain calibration equations, coefficients, and residuals for each sensor.

Calibration certificates are available for download:

- If using Ruskin, connect your instrument and go to **Information**, then select **Download**.
- For OEM instruments, go to https://oem-lookup.rbr-global.com, select **OEM lookup by serial number**, and search by the serial number and authorisation key.

RBR recommends calibrating your instrument before any critical deployment, periodically once a year, or if you suspect the readings to be out of specifications.

Discuss your calibration requirements with RBR. In some cases, the instrument will need to be returned to RBR to have it checked and recalibrated.

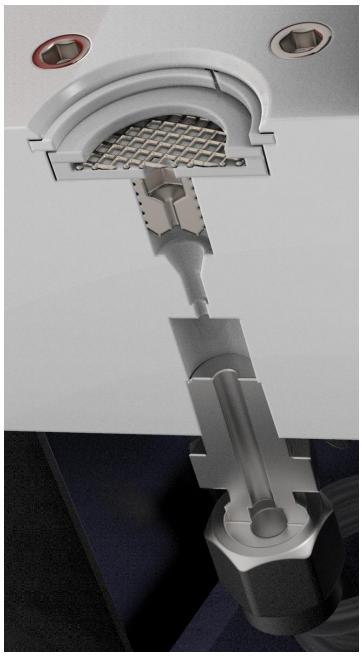
Please contact RBR for current calibration fees.

5 Pressure sensor maintenance

5.1 Removing the antifouling mesh assembly

Removing the antifouling mesh assembly may be necessary for a variety of reasons, such as cleaning the instrument and its buffer tube, or installing the external pressure adaptor. Follow the steps below.

1. Remove the retaining ring using the removal tool. Hook the split in the ring at the opening and pull it out of the recess in the sensor end-cap.
2. The upper mesh insulator disk, nickel-copper mesh, and the lower mesh insulator disk will come out easily once the retaining ring is removed.

Item No.	Description	Part image	Assembled antifouling mesh	Buffer tube interface assembly
1	Lower mesh insulator disk			
2	Nickel-copper mesh			
3	Upper mesh insulator disk			
4	Retaining ring			

Replacement parts are available in the support kit.

5.2 Filling the syringe and de-gassing the buffer oil

All required materials for this procedure are provided in the support kit.

Buffer oil is not a hazardous substance, but it is recommended to practice good industrial hygiene and safety practices, and to use this material in a well-ventilated space.

It is important to remove all gases from the system as they can form bubbles and cause anomalies in the data. Refill the system with de-gassed oil any time when cleaning it, or if it has had an oil leak for any reason.

Required materials

- Buffer fluid
- Syringe with a stopper and needle
- Syringe kickstand

Recommended handling materials

- Latex or nitrile gloves
- Lint-free tissues
- Protective coat

Filling the syringe

Step	Description
1	Remove the stopper from the syringe.
2	Install the needle.
3	Draw 1-2ml of the oil into the syringe.

De-gassing the buffer oil

Step	Description	Image
1	Invert the syringe so that the needle is facing up and pull any remaining oil out of the needle into the syringe.	
2	Remove the needle.	
3	Gently push the plunger to purge the air from the syringe.	
4	Install the stopper.	
5	Reverse the syringe so that the stopper is facing down.	
6	Draw out the plunger of the syringe past the 10ml point.	
7	Install the syringe kickstand so that it cups the plunger and supports it in the drawn-out position. The syringe will brace against the flange on the plunger and the barrel.	
8	Leave the syringe in the reverse position for about an hour.	
9	Remove the kickstand.	
10	Invert the syringe so that the tip is facing up.	
11	Remove the stopper.	
12	Purge any air from the syringe	

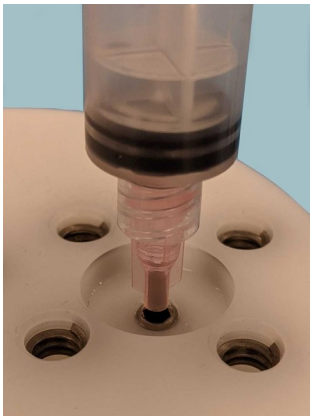
5.3 Cleaning the buffer tube

All required materials for this procedure are provided in the support kit.

Required materials

- Buffer fluid
- Syringe with a stopper and needle
- Syringe kickstand

Cleaning the buffer tube by aspirating the buffer oil

Step	Description	Images	
1	Remove the antifouling mesh assembly		
2	Clean the buffer tube assembly 1. Insert the needle into the buffer tube assembly, all the way 2. Draw out the plunger of the syringe past the 10ml point 3. Install the syringe kickstand so that it cups the plunger and supports it in the drawn-out position; the syringe will brace against the flange on the plunger and the barrel The syringe will draw up oil and any particles until the assembly is empty, and then, it will draw air.		
3	Refill the buffer tube assembly		

Cleaning the buffer tube by purging with buffer oil

Debris can be removed from the buffer tube assembly by purging the assembly with buffer oil. This method will consume more oil, but it may be more effective in some situations.

Step	Description
1	Prepare the instrument and the syringe 1. Remove the antifouling mesh assembly 2. Remove the instrument from the foam stand and lay it on its side 3. Fill the syringe and de-gas the buffer oil
2	Clean the buffer tube assembly 1. Insert the needle into the buffer tube assembly, all the way 2. Depress the plunger and flush the buffer tube assembly 3. With the syringe still in the pressure port, stand the instrument with the port up 4. While depressing the plunger, remove the syringe
3	Refill the buffer tube assembly

5.4 Refilling the buffer oil

All required materials for this procedure are provided in the support kit.

Required materials

- 3mm and 5mm hex keys
- O-ring
- Silicone compound
- Buffer fluid
- Syringe with a stopper and needle
- Syringe kickstand
- Refill adaptor
- Four socket head cap screws

Step	Description	Images
1	Prepare the instrument 1. Remove the antifouling mesh assembly (see Removing the antifouling mesh assembly). 2. Remove the four set screws around the pressure port using the 3mm hex key.	
2	Prepare the refill adaptor 1. Apply a thin film of silicone compound to the O-ring of the refill adaptor. 2. Install the O-ring into the refill adaptor as shown in the image.	

Step	Description	Images
3	Fill the buffer tube with oil 1. Remove the stopper from the syringe. 2. Install the needle. 3. Invert the syringe so that the needle is pointing up. 4. Purge the air from the needle by depressing the plunger until a drop of oil comes out. 5. Insert the needle into the buffer tube assembly and fill it with oil to the top of the set screw. 6. When extracting the needle, continue to apply pressure to the plunger to maintain the oil level. 7. Draw the oil out of the needle and remove the needle.	
4	Refilling the oil 1. Install the refill adaptor to the syringe. 2. Invert the syringe so that the refill adaptor is pointing up. 3. Purge the air from the refill adaptor by depressing the plunger until a drop of oil sits at the adaptor opening. ⚠ Ideally, the meniscus at the air-oil interface should be convex to minimise the air in the final assembly.	

Step	Description	Images
5	Install the refill adaptor 1. Mate the refill adaptor to the pressure port. 2. Install the four cap screws with the 5mm hex key. Do not apply pressure to the plunger when the syringe is installed on the pressure port! Doing so may exceed the pressure rating of the sensor.	
6	De-gas the system 1. Draw the plunger of the syringe just past the 10ml mark. 2. Install the syringe kickstand so that it cups the plunger and supports it in the drawn-out position; the syringe will brace against the flange on the plunger and the barrel. Bubbles will be coming out of the system through the oil into the syringe, drawn into the rarefied air. The rate of bubbles coming out should quickly start to reduce. If not, tighten the syringe to the refill adaptor and tighten the four cap screws. 3. Leave the syringe in this position for about an hour.	

Step	Description	Images
7	De-gas the system (continued) 4. Remove the kickstand, while keeping the syringe in place. ⚠ The plunger will drop back, almost to the surface of the oil, due to low pressure inside the syringe. 5. With everything still attached, draw the plunger of the syringe just past the 10ml mark again. 6. Very gently pump the plunger up and down approximately 10 times, until no bubbles come out of the system after drawing the plunger.	
8	Clean up and reassemble 1. Remove the refill adaptor. 2. Remove excess oil from the pressure port with a tissue or swab. 3. Once cleaned, install the lower mesh insulator disk with the recess facing up. 4. Place the nickel-copper mesh in the recess of the lower mesh insulator disk. 5. Place the upper mesh insulator disk on top of the lower mesh insulator disk and nickel-copper mesh assembly. 6. Open the split on the retaining ring and ease its middle into the sensor end-cap recess. 7. Hold the retaining ring in place with one finger and feed the rest of the ring into the sensor end-cap recess.	

6 External pressure adaptor

The external pressure adaptor is designed for the RBR*quartz*^{3} instruments and can be used to verify or recalibrate the Paroscientific Digiquartz® pressure sensor.

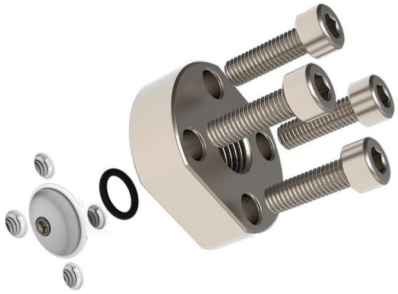
RBR provides the RBR*quartz*^{3} pressure adaptor kit with each instrument. It is not included in the RBR support kit and needs to be ordered separately. You can choose to receive this separate kit at the same time as the instrument, or to request it separately at a later date.

RBR*quartz*^{3} pressure adaptor kit includes:

- pressure adaptor
- four socket head cap screws
- 3mm and 5m hex keys
- five replacement O-rings

Fig. 21. Pressure adaptor kit

Installing the adaptor

Step	Description	Image
1	Remove the antifouling mesh.	
2	Apply a thin layer of silicon compound to the O-ring.	
3	Install the O-ring into the O-ring groove of the external pressure adaptor.	
4	Position the external pressure adaptor over the exposed pressure port of the instrument.	
5	Install the four screws with a 5mm hex key and tighten them to 1/4 turn past snug (max 10 Nm torque).	

Refer to Removing the antifouling mesh assembly for required materials and steps.

Refer to Replacing the O-ring for additional instructions.

Fig. 22. RBRquartz^3 Q with the external pressure adaptor installed

7 Repairs

RBR supports all our products. Contact us immediately at support@rbr-global.com or via the RBR website if there are any issues with your instrument. Please have the model and the serial number of the unit ready. Our support team will work to resolve the issue remotely. In some cases, you may have to return your instrument to RBR for further servicing.

> There are no user-repairable parts of the instrument. Any attempt to repair without prior authorisation from RBR will void the warranty. Refer to the RBR warranty statement.

To return a product to RBR for an upgrade, repair, or calibration, please contact our support team to obtain a return merchandise authorisation code (RMA) and review the detailed shipping information on the RBR website.

8 Revision history

Revision No.	Release date	Notes
A	04 May 2020	Initial release.
B	31 August 2021	Updated Specifications, Hardware, General maintenance, Pressure sensor maintenance, and Repair sections. Added information on the external pressure adaptor kit. Removed the Warranty section (available on the RBR website) and Appendices. Minor updates throughout the document.
C	11 August 2023	Updated images on the introduction page. Added guidance on horizontal deployment to the Orientation and datum location section. Updated the Twist activation section. Added the Wi-Fi module section. Added a warning to the Replacing the batteries section. Updated the Replacing the desiccant capsules section. Removed the Cables page (available as the RBR Cable Guide).
D	30 November 2024	Updated the Specifications section for new deployment estimates. Updated the Wi-Fi module section for free Wi-Fi availability. Updated the Calibration section for downloading instructions.
E	14 September 2026	Migrated. Reformatted and reviewed; no technical changes.

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